

# Nissan Comprehensive Maintenance Program

(Exclusively for 5 year or 100,000km, Whichever Comes First)

## “PEACE OF MIND” when you renew your COE

i.e Entitled to 10 Periodical Maintenance Services at intervals of 6 months or 10,000km.

All corrective repairs are included in the program, putting you at ease of driving a COE renewed vehicle.

## Program Cover All Preventive Maintenance & Corrective Repairs\*\*



## The Cheapest & Most Economical Way To Maintain A COE Renewed Vehicle

### Exclusively For Nissan Customers

Our exclusive “Nissan Comprehensive Maintenance Program” [NCMP] caters for COE renewed vehicle. It provides “Peace Of Mind” throughout your ownership, covering all maintenance & repairs\* services for a period of 5 years or up to 100,000km mileage cover, **whichever comes first**.

### Competitive Pricing & Quality Service

It is the most economical valued added maintenance program by Nissan where you enjoy Genuine Parts & Quality Services at below normal price.

### Labour & Material Charges For Preventive Maintenance

There will be no hidden charges. All labour, lubricants & spare parts for maintenance and repairs (**Except Battery & Tires replacement or repairs**) are inclusive in package pricing. (See Maintenance Items Overleaf)

### Service and Repair Interval

Maintenance Service Interval is set at 6 months or 10,000km (whichever comes first). Corrective repairs will be performed as and when breakdown of covered component occurs.

### Transferability & No Refund

Program is transferable to subsequent owner of same vehicle with proper authorization. No refund shall be granted in the event of program termination.

### Pre-Program Acceptance- Inspection & Repairs

A 119 points health inspection shall be conducted prior to program acceptance. Extraordinary Discounts will be accorded as follows:

- Parts - 45% off List Item  
30% off Net Item  
15% off Special Net Item  
Labour - 45% off Nissan Standard Rate

Inspection Fees of \$80 can be used to offset repair charges.

Model Code	Model	NCMP Price
C11/SC11	Latio Sport/Sedan	\$4950
G11 1.5	Sylphy	\$4990
N16 1.6	Sunny	\$4850

Prices inclusive GST & subject to changes without prior notice.

### Financial Packages

Subject to regulatory approval, Financial Schemes are available for COE renewal and signing up on NCMP. [Third Party Financial Institution]. Exclusively for NCMP, it can be paid by Credit Card Installment under interest free arrangement.

### Perks & Benefits

The NCMP Program offers the following benefits:

- 24 Hours free local breakdown & towing services
- Single coat exterior paint job at \$963 [Incl GST]
- Re-holster of leather seats & door panel at \$815 [Incl GST]
- 10 % discount for all accessories installation

### What Is Not Covered, Limitation, Exclusion & Liability Limit

All contents as stated in the NCMP Agreement Form with regards to the following shall apply:

- What Is Not Covered in The NCMP Program
- Limitation & Exclusion Of Program Coverage
- Liability Exclusion [Refer NCMP Agreement Form]

### What Is Not Covered in NCMP Program

The following items are not covered and excluded from program coverage:

- Noise & vibration from normal operation of the vehicle as a result of age & characteristic., wind noise, tyre noises & brake squeaks etc.
- Damages or malfunction caused by water leakage into interior of vehicle.
- Tyre & Car Battery [Chargeable to customer]
- Damages resulting from owner's negligence, owned damages, misuse, accident, theft, vandalism, failure to observe periodical maintenance interval, use of improper fuel, fluid & lubricants.
- Any Fire or thermal incident, regardless of its causes.
- Any damages that are under motor insurance coverage.
- Alteration, modification or repairs undertaken by unauthorised workshop.
- Damages caused by surface rust, paint chips or fade, chemical fallout, tree saps, bird droppings, acidic rain,
- Normal deterioration of trim, interior upholstery, rubber or PVC parts, cracked or defaced dashboard, door panel & steering wheel wrap.
- All accessories, keys, alarm system, audio system, DVR, reverse sensor, camera, GPS, meters, gauges, dashboard lightings, & LED bulb.
- Damages on vehicle electronic modules caused by improper jump start.
- Burnt out damages on engine or related components as a result prolong driving under overheating condition, insufficient coolant, fluid or lubricant

### \*Corrective Repairs in NCMP Package

Tan Chong and its Service Branches shall undertake to provide Corrective Repairs within the stipulated period from commencement of program to expiry date or mileage as stated in the NCMP Agreement.

Tan Chong reserves its right to either replace or repair the defective component to serviceable condition. Used Serviceable Parts are permitted with assurance of repair to satisfactory road worthiness condition.

\*\*Note: All terms and conditions of Nissan Comprehensive Maintenance Program shall apply in conjunction with our General Terms & Conditions for Service.



# Nissan Comprehensive Maintenance Program

Service Interval: 6 months or 10,000km (Whichever Comes First)

Maintenance Packages Mileage in Km(x000)	NCMP A 110k, 130k, 150k, 170k, 190k, 210k, 230k, 250k, 270k, 290k, 310k, 330k	NCMP B 100k, 120k, 140k, 160k, 180k, 200k, 220k, 240k, 260k, 280k, 300k, 320k
® Renew when necessary © Chargeable & to be paid by owner Δ Job Item to be performed in package		
<b>Preventive Maintenance Service in NCMP Package</b>		
<b>Replace</b>		
<input type="checkbox"/> Engine oil & oil filter (use 100% Nissan Synthetic Engine Oil)	®	®
<b>Check &amp; Top Up</b>		
<input type="checkbox"/> Brake fluid, Auto/Manual/CVT transmission fluid, power steering fluid	Δ	Δ
<input type="checkbox"/> Engine coolant, washer tank & nozzle spray angle, battery distilled water	Δ	Δ
<input type="checkbox"/> Battery – State of health, charging rate & condition [Chargeable if replace]	Δ ©	Δ ©
<b>Check &amp; Clean</b>		
<input type="checkbox"/> External lighting system (Replace Blown Bulb)	Δ	Δ
<input type="checkbox"/> All tyre pressure including spare tyre	Δ	Δ
<input type="checkbox"/> Air cleaner element & air con ventilation filter	Δ	Δ
<b>Lubricate &amp; Adjust</b>		
<input type="checkbox"/> Door hinges, lock, catches & battery terminals, clutch free play	Δ	Δ
<input type="checkbox"/> Check & adjust side slip, when necessary wheel alignment	Δ	Δ
<b>Routine Inspection</b>		
<input type="checkbox"/> Cooling System – Leakage, hoses, radiator, water pump & electrical fan for function	Δ	Δ
<input type="checkbox"/> Air Con System – Filter blockage, gas leak, electrical fan, cooling efficiency	Δ	Δ
<b>Engine Tuning With Nissan Diagnostic Computer</b>		
<input type="checkbox"/> System diagnosis for DTC [Hidden fault] & rectification - All in-car modules	Δ	Δ
<input type="checkbox"/> Electronic engine tuning to factory specification	Δ	Δ
<b>Brake System Inspection &amp; Service</b>		
<input type="checkbox"/> Service 4 wheel brakes & adjust handbrakes [Replace pads/shoes if worn to limit]	Δ	Δ
<input type="checkbox"/> Check brake disc & drum, resurface disc if necessary [Applicable to brake judder]	Δ	Δ
<input type="checkbox"/> Inspect leakage – master cylinder, wheel cylinder, calipers & hoses	Δ	Δ
<b>Tyre &amp; Side Slip</b>		
<input type="checkbox"/> Check condition of all tires [Incl spare] and reset pressure. [Chargeable if replace]	Δ ©	Δ ©
<input type="checkbox"/> Check & adjust side slip if necessary	Δ	Δ
<input type="checkbox"/> Rotate & balance both front tires [Interval of 10,000 km]	Δ	Δ
<b>Preventive Inspection, Test &amp; Rectify</b>		
<input type="checkbox"/> Cooling System - Inspect for leakage, hoses, water pump, radiator	Δ	Δ
<input type="checkbox"/> Undercarriage oil leakage inspection – transaxle, engine & power steering	Δ	Δ
<input type="checkbox"/> Engine & transaxle mountings condition, driveshaft dust cover	Δ	Δ
<b>Maintenance Parts Inspection &amp; Fluid Replacement Intervals</b>		
<input type="checkbox"/> Front Brake Pads [Wear limit : 2mm]	Δ	®
<input type="checkbox"/> Rear brake pads/shoes [Wear limit : 1.5mm]	Δ	®
<input type="checkbox"/> Drive beltings [When severe crack with noise]	Δ	®
<input type="checkbox"/> All Bulbs [When blown]	Δ	®
<input type="checkbox"/> Wiper Blade refill [Every 20,000km- OEM Parts]	Δ	®
<input type="checkbox"/> Air cleaner element [Every 40,000km interval]	Δ	®
<input type="checkbox"/> Spark Plugs [Latio/Sylphy-Every 100k interval, Sunny-Every 40k interval]	Δ	®
<input type="checkbox"/> Coolant & Brake Fluid [Every 40,000km Interval]	Δ	®
<input type="checkbox"/> Auto transmission fluid [Every 40k Interval, CVT Fluid-Every 100k Interval]	Δ	®

Effective Date: July 2016

## Note

Maintenance Items & replacement interval are subject to changes and may supersede any previous maintenance program.  
Maintenance Items replacement interval are fixed throughout the program. Any request for earlier replacement shall be chargeable to owner.

## Our Nissan Service Network

**Bukit Timah** Tan Chong Motor Sales Pte Ltd  
913 Bukit Timah Road, Singapore 589623  
Tel: 6469 4091/2/3

**Ubi** Autolution Industrial Pte Ltd  
19 Ubi Road 4, Singapore 408623  
Tel: 6490 9666

**Toa Payoh** Tan Chong Motor Sales Pte Ltd  
Auto World Building  
17 Lorong 8 Toa Payoh, Singapore 319254  
Tel: 6357 0753

**Leng Kee** TC Autoclinic Pte Ltd  
25 Leng Kee Road, Singapore 159097  
Tel: 6703 8511

**Jurong** TC Autoclinic Pte Ltd  
No.1, Sixth Lok Yang Road, Singapore 628099  
Tel: 6262 2212